



Update on the Office of Neighborhood Safety and Engagement's Operating Status during COVID-19 Emergency

What is our operating status?

Along with the rest of District government, our agency remains open. However, we have made changes to how services are being provided.

How does this impact what we do?

- **Pathways Program** – modified schedule/modified service. All Pathway Ambassadors who are currently enrolled in the program will continue to be paid and supported by program staff through modified processes. The Program's fifth cohort, which was originally scheduled to start on March 30, has been postponed with its new start date to be determined.
- **Violence Intervention Initiative** – reduced schedule/modified service. ONSE Violence Intervention Contractors will be temporarily suspending most in-person outreach and intervention work, but will be maintaining ongoing remote contact with critical community members to assess and address urgent needs. Staff will make face-to-face visits in the event of client emergencies and will respond to incidents of conflict that are deemed critical. The Initiative will also be implementing a modified emergency response protocol in the event incidents take place within ONSE priority communities.
- **Family and Survivor Support Program** – modified service. The Family and Survivor Support division will continue to provide services to residents of the District of Columbia who have been impacted by violent crime through a modified process.
- **School Based Initiative** – modified service. While District of Columbia Public Schools are closed, ONSE staff will be modifying their approach to remotely support Anacostia High School students enrolled in the ONSE Leadership Academy.

How does this impact our physical locations?

- **ONSE Headquarters (100 42nd Street, NE)** – closed from Monday, March 16, 2020 through April 24, 2020. We plan to reopen on April 27, 2020.

What precautions are we taking to limit the spread of the coronavirus (COVID-19)?

Our employees are taking precautions to keep themselves healthy and limit the spread of infections like regularly washing their hands, cleaning facilities more frequently, and reducing close contact with each other and residents. Employees have been asked to let their supervisor know immediately if they feel sick.

Where should you go if you have questions?

For questions about any of the services we provide and information on any future changes, please contact us at 202-899-6027 or onse@dc.gov. For more information, please visit coronavirus.dc.gov.